Savance Waiting Room Display is a HIPAA-compliant solution that keeps patients and family members fully informed of waiting times and updates, straight from the hospital or clinic waiting room. Savance allows you to improve quality of care through increased visibility and communication, all while protecting patient confidentiality.

Lack of visibility in health care waiting rooms often result in patient and family member anxiety and frustration; however, when patient privacy is at stake, there is a fine line between giving too much information and too little. Savance Health Waiting Room Display was designed to follow a trusted method of HIPAA protection for patient confidentiality. It does so by hiding identifying patient information, using a random number or an image to represent the patient. This way, patients and family members can be kept fully informed—in real-time—at all times throughout the visit.

By following a process to update staff, patients, and family members, your healthcare facility will see a boost in performance from better visibility, service, and organization. Thanks to constant and automatic communication and information, you will also notice significantly improved patient satisfaction scores.

**Select Benefits**

- Improve quality of care through constant communication and peace of mind.
- Keep patients and family members informed of updates and waiting times.
- Free staff up to focus on patient.
- Offer patients a HIPAA compliant solution that protects their privacy.
- Customize fonts, sizes, colors, and general branding of displays.

**Dr. Jeffrey Dome**
Children’s National Health System

“The significance is visibility. Patients see where they stand in the queue. Staff can proactively keep workflows moving. And administrators base staffing and scheduling decisions on real data.”

**SAVANCE HEALTH**

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